



Who we are

- 32 years in the making. Longest opened hospitality centric staffing company in GTA
- Decades of hospitality experience in restaurants, event management, catering, hotels, venue operations
- John Sowden & Jerrett Young are the sole shareholders of TBDI who have dedicated their careers to hospitality
- Christian Lloyd & Anthony Bergamin, our two Directors of Training have a combined 40 years of experience in our company
- Dallas Lombardi, our client representative has over two decades of event and venue management experience
- Our Core Values - Look Good. Act Smart. Be Kind

Our Employees

- We are an employee based company. Allows us greater opportunities to train, coach, mentor and hold the team accountable to our values and standards.
- Over 200 part time employees in addition to staffing partners to help during peak times
- All smart serve certified
- All AODA certified
- WSIB coverage
- bartenders must have experience and complete an internal bar training to ensure knowledge of SOPs, liquor laws, & basic inventory skills
- Head Wait, Head Bartenders & Supervisors attend mandatory leadership training.
- Ongoing training includes conflict resolution , multi-generational workplaces, situational leadership
- All employees are required to have a 15 minute interview with our Directors of Training and attend a paid 3 hour orientation before they take any shifts
- We work with a third party uniform supplier that our employees purchase vests, ties, and shirts.
- We offer quarterly bonus' to our supervisors to encourage them to consistently take work. Many of our supervisors have worked with us for 3+ years.
- Provided over 80,000 hours of work for our team, creating consistent and reliable work allows our team to build relationships with our partners



Our Partners

- Royal Ontario Museum
- Art Gallery of Ontario
- Canadian Opera Company
- Royal Conservatory of Music
- Daniel et Daniel
- The Food Dudes
- 10tation Event Catering & Planning
- CIBC
- The Toronto Reference Library
- Compass Canada
- TO Live
- Sodexo

.....and many more

Community Support

- UHN Foundation - Grand Cru Culinary Wine Festival
- Second Harvest
- The Stop
- Community Food Centre



2023 Service Rates and Fees are available upon request

All shifts are billed at a 4-hour minimum.

Travel Fees are only applied if used by the Butlers

Cancelled shifts within 24 hours are billed as scheduled/ within 24-48 hours 4-hour minimum is billed per staff scheduled.

TBDI will endeavour to move staff whenever possible and only staff that can't have work replaced will be billed

If you have any further questions please do feel free to contact us at john@thebutlerdidit.ca or jerrett@thebutlerdidit.ca

Thank you again for your consideration and time!